CHANDLER SHEPARD

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­­­­­­­­­­**EDUCATION**

Indiana University - Bloomington, IN August 2015 – December 2019

Bachelor of Science in Informatics

Cognate: Business

Indiana University – UROC Research Team January 2019 – April 2019

Selected as part of a 3-person research team to observe and analyze the use of

social camouflage by gamers. The team consults internally regarding findings to

identify motives behind gamer’s use of camouflage through user names and actions.

College of DuPage - Glen Ellyn, IL August 2014 – May 2015

**­­­­­WORK EXPERIENCE**

**The Strawberry Patch** – Glen Ellyn, IL Summers 2014,2015,2016,2018

*Management Team*

* Displayed ability to multitask and to think and act quickly in this very fast paced work environment
* Demonstrated strong teamwork skills as well as ability to work independently with little supervision
* Trained and supervised newly hired employees on standard event procedures
* Showed strong communication skills with customers and coworkers to ensure orders and charges

were processed accurately

* Excellent customer service skills especially when resolving customer issues
* Provided recommendations to implement booth set up changes to gain process efficiencies resulting in shorter

customer wait times and faster service

**Bloomington Park District** – Bloomington, IN May 2017 - December 2017

*Attendant*

* Exhibited flexibility by performing various duties including managing concessions, maintaining

safety as a pool/slide attendant and manning the front desk

* Accountable for 100% accuracy of concessions cash drawer
* Received Employee of the Week recognition for handling customer problems as well as excellent

customer service

**Loft on Lake** – Chicago, IL Summers 2013,2014

*Venue assistant*

* Assisted with venue set up and day of event operations
* Supported photographers/videographers with shoot and equipment set up
* Performed administrative work including answering phones, scheduling showings, and

maintaining Excel calendar updates

**­­­­­TECHNICAL SKILLS**

* Languages: Python, HTML, CSS
* Platforms: MAC OS, Microsoft Windows, UNIX
* Databases: Microsoft Access, SQL
* MISC: Microsoft Excel, iMovie, Adobe InDesign

­­­­­**INTERESTS**

* Sigma Pi Fraternity
* IU Bass Fishing Club
* Baseball /Golf
* Travel